

Frequently Asked Questions

Parks

1. Does the Parks and Recreation Department have handicap accessible playgrounds throughout the City of Grapevine?

Yes. The City of Grapevine has several handicap accessible playgrounds located throughout the City. One of the playgrounds that are specifically designed for total access by wheelchair patrons is Casey's Club House at Dove Park. All other playgrounds are accessible with wheelchair transfer stations. See locations and addresses on the Parks and Recreation website www.gvpard.com.

2. Why are some of the park drinking fountains turned off during the winter months even though winter weather may be warm?

Most of the drinking fountains at the various parks do not have plumbing parts that are freeze proof. Therefore, to guard against pipes and fixtures bursting in freezing weather, the Park Maintenance staff winterizes (drains the lines and shuts off the water source) from approximately December 1 through March 15 each year. The newer freeze-proof fountains are left on throughout the year, regardless of the weather.

3. Will the Park Maintenance Division chemically treat to control Poison Ivy/Poison Oak on city properties?

Yes. The Park Maintenance staff will chemically treat Poison Ivy/Poison Oak only in developed parks or designated usage areas. Poison Ivy/Poison Oak will not be sprayed in the lake parks, greenbelts, or any other undeveloped Cityowned properties.

4. Does the Parks and Recreation Department cut and remove hazardous or dead trees in lake parks, green belts or other undeveloped Cityowned property?

The Parks and Recreation Department treats the above referenced properties as nature areas, and fallen trees and logs are left in place for wildlife habitat or refuge. Only if a hazardous tree is on the outer edge of a wooded area and/or near areas where children play, the tree would be cut down to lessen the safety risk.

5. Who picks up dog waste in parks?

It is unlawful for any person owning or having control or custody of any animal to permit or allow the animal to defecate within City parks (**Section 4-10c of the City Code**). It is the responsibility of the person owning or the person having control of the animal, to dispose of the animal's feces. Residents can report violators to the Animal Control Division (817-410-3370).

6. Does Grapevine have a dog park? **No.**

7. When is the water from inside the dolphins at Dove Park turned on?

The Dolphins operate 8 a.m. – 8 p.m. daily. The dolphins operate under the same schedule as Dove Pool, Open Memorial Day and closed Labor Day.

8. Is the use of a metal detector in Grapevine city parks prohibited?

No. There are no city ordinances prohibiting the use of metal detectors in parks in Grapevine. However, we would hope that citizens would use them in the undeveloped park areas, especially near Lake Grapevine. We do not want citizens to use them on irrigated turf, specifically the athletic fields.

9. Is there a fee to get into Meadowmere Park? If I have a boat ramp pass, do I have to pay the entrance fee?

Yes. There is a \$5 per car per day entrance fee. If you have an Annual Boat Ramp Pass, you do not have to pay the entrance fee.

Trails

1. How many Hike and Bike Trails does the Parks and Recreation Department have, and what is the length of each?

The Parks and Recreation Department has [twenty-three miles](#) of Hike-and-Bike Trails located throughout the City. [Click here](#) for a map of Grapevine trails.

Sports/Parks

What is the Parks and Recreation Department's policy regarding various sports teams practicing on neighborhood parks?

The City allows each sports association to determine and coordinate practice locations and times for use. These associations also coordinate this usage among themselves. The City does not schedule practice fields.

1. Are neighborhood park tennis courts available to be reserved for exclusive use?

No. They are for use by residents on a first come-first served basis.

2. Are the sand volleyball courts at Parr Park, Bear Creek Park and Dove Park available for reservations?

Both Yes and No. Dove Park is reserved for league play. The other courts are on a first come-first serve basis.

3. Are alcoholic beverages permitted in the parks? **No.**

4. May motorized vehicles such as dirt bikes and All Terrain Vehicles (ATV's) be ridden on City or park property?

No. City and park properties are marked with signage prohibiting motorized vehicles in the parks because they are dangerous to pedestrians, damage turf and can cause erosion.

5. May I reserve Parr Park or Bear Creek Park for my teams youth sport practices?

Priority usage of these fields is given to co-sponsored youth sports associations. If the fields are not being used by a Grapevine co-sponsored youth sport association, they are available for use on a first come-first served basis.

Rental Facilities

1. Does the CAC rent out its classrooms and/or the entire facility?

Yes. The CAC does rent out its classrooms as well as the entire facility, upon availability. For more information, please email mmandolph@grapevintexas.gov Or call 817-410-3455.

CAC

1. Are the employees of a Grapevine business eligible for membership at the CAC?

No. The Grapevine business *owner* is eligible for membership at the CAC. His/Her employees are not eligible. The CAC is subsidized by property taxes and those taxes are paid by the residents and business owners of Grapevine.

2. My children attend GCISD schools and I pay GCISD school taxes, may I sign up for a membership at the CAC.

One's property taxes are what determine membership eligibility. All school taxes are paid to GCISD and not the City of Grapevine. We are subsidized solely by property taxes. If your property taxes (not school taxes) are paid to the City of Grapevine, you are eligible for membership.

3. May non-residents participate in classes and activities offered at the CAC and through the City of Grapevine?

Yes. All recreational classes and activities are open to Grapevine residents and non-residents alike. Some classes/courses and/or activities may require an additional fee for non-residents.

4. Is it mandatory that children age 9 and under entering the CAC be accompanied by an adult at all times? **Yes.**

5. I live in Grapevine and would like to add my family members in a neighboring city to my CAC membership, is that okay?

No. Only those who permanently reside within a Grapevine household are eligible for membership on that household. Also, all residents 18 years of age and older must show their own proof of residency.

6. At what age can my child use the fitness room at the CAC?

Anyone age 16 or older is welcomed to use the fitness room after viewing a 15-minute orientation video. Children age 13-15 years of age may use the fitness room as long as they are accompanied by their parent/legal guardian at all times and they have viewed the 15-minute orientation video.

Lake Grapevine/Boat Ramps

1. What is the lake level?

Please contact the U.S. Army Corps of Engineers at 817-865-2600 or visit www.swf-wc.usace.army.mil/grapevine for information pertaining to lake levels. The City handles the land surrounding the lake, but all information pertaining to “on the water”, is handled by the Army Corps of Engineers.

2. Which boat ramps are open?

Please visit www.gvpard.com for the latest updates on our boat ramp openings and closings. There is also a map to the location of our boat ramps posted on this website.

3. What is the water temperature of the lake?

Please contact the U.S. Army Corps of Engineers at 817-865-2600 for water temperature.

4. I got a ticket at the boat ramp and it is past my court date. May I still get the ticket dismissed by purchasing an Annual Boat Ramp Pass?

Yes. You may still get the ticket dismissed by purchasing an Annual Boat Ramp Pass, even if your court date has already passed.

5. I do not live in Grapevine, but I own property in Grapevine; am I eligible for the Grapevine resident discount when purchasing an Annual Boat Ramp Pass?

Yes. You must provide proof of Grapevine property ownership, at the time of purchase, e.g. home ownership documents, water bill and photo I.D.

6. I found a dead bird at my house. Can someone come pick it up and test it for West Nile Virus?

Please properly dispose of the bird. The City is not testing birds, but does have mosquito traps set and are catching mosquitoes and testing them for West Nile Virus. If we find any positive samples, we notify homeowners living within a ½ mile radius of the find. Currently the City treats standing water with mosquito briquettes, which kill the mosquito in the larvae stage. The City does not spray, due to it not being environmentally safe.

Special Events

1. I want to host a Walk/Run to benefit an ailing relative/friend, what do I have to do? You must complete a Special Event Permit. Please access our website at www.gvpard.com to access this form.

2. I want to have a Fishing Tournament on Lake Grapevine. Do I have to get a permit for this?

A letter with the following information is required: Name of individual hosting the tournament, name of Tournament, who tournament is benefiting, location and staging area(s), date and time of Tournament, expected number of participants,

and phone number. If tournament is cancelled or postponed, we must be notified immediately. Other than the required information in the aforementioned, there is no other permit required. Participants must pay the boat ramp fee.

Adopt-A-Programs

1. I want to adopt a Street/Park/Trail in Grapevine. How do I do that?

Please visit www.gvpard.com to access our Adopt-A-Roadway and Adopt-APark/Trail forms.

Miscellaneous

1. Does the Parks and Recreation Department allow residents to gather fallen wood to use as firewood?

No. Due to liability issues, the Parks and Recreation Department does not allow residents to gather fallen trees or wood from parks for use as firewood. Also, fallen trees provide much-needed habitat for animals that frequent these wooded areas.

2. Is there free mulch available to residents of Grapevine?

Yes. Mulch is available to residents of Grapevine, free of charge at Oak Grove Soccer--East parking lot and Bear Creek Park North (1st) parking.

3. Does the Parks and Recreation Department have any trees available for the residents of Grapevine to purchase for planting in residential lawns?

Yes. The Parks and Recreation Department has a "Tree Sharing Program." The program runs from October to December. For more information, please call 817.410.3122.

4. Who handles recycling in the city? The Environmental Division at 817-410-3333 handles recycling in the city.

SAC

1. I don't live in Grapevine, but I've heard great things about their Senior Activities Center. May I still join?

Yes. We are open to everyone who would like to participate in our classes, field trips and activities. Occasionally, priority is given to Grapevine residents for certain activities due to their residency and popularity of the activity.

2. What are the operating hours of the SAC?

The SAC is open 8:00 a.m. to 3:00 p.m. Monday through Friday.

Is lunch offered at the Senior Activities Center?

Yes. A lunch that provides one-third of the recommended daily allowance is provided by Senior Citizen Services of Greater Tarrant County, Inc. and served at noon, Monday through Friday. The lunch program is federally funded. Their guidelines dictate that seniors aged 55-59 years will pay \$6.00. Seniors aged 60 years and older pay by donation; the suggested donation is currently \$2.00.

3. What is *The Grape Affair* and how do I get a subscription?

The Grape Affair is a complimentary senior newsletter mailed monthly to Grapevine residents age 55 years and up. Please call the SAC to request to be added to the mailing list.

4. Is there a membership fee to join the SAC?

No. There is no fee to join the SAC; however, one must be registered in order to participate in any of the activities including the lunch program. There may be occasional fees associated with certain classes, field trips or activities.

5. My mother just moved to Grapevine - how do I get her involved at the SAC?

We suggest that you bring in your loved-one the first time for a visit and tour of our facility. Meet the staff, tour the building and get an idea of the various activities we offer. We can also find out what your loved-one enjoys doing and make suggestions to plug them into programs they might enjoy. You will also have the opportunity to chat with other participants and find out first hand how much fun they have at the SAC.

6. I just recently retired, but I don't want to sit around playing cards. Does the SAC offer anything for the more active, younger seniors?

Yes. We offer a variety of activities and programs geared for the 55-year-old to the 105-year-old. Acknowledging the fact that a large group of mature adults will have a wide range of physical and mental abilities, we try to offer something for everyone. Our younger seniors enjoy the computer classes taught by competent volunteers, summer water aerobics, Tai Chi, quilting class, Culture Club, arts and crafts, bowling, and the various field trips.

7. I don't drive any more. How do I get to the Senior Activities Center?

We run two routes Monday through Friday. The vehicles leave the SAC at 8:00 a.m. to pick up those who have requested transportation. At 2:00 p.m. the vehicles return individuals to their homes. Requests for transportation must be made 24 hours in advance.

8. Do you offer rides to doctor appointments?

Yes. SeniorMovers is a volunteer program implemented to assist Grapevine's senior residents (age 55 and over) with transportation to and from medical and dental appointments. A volunteer must complete an application and go through a criminal history background check and motor vehicle verification. Please contact the SAC for a User Application to register with the program. **SeniorMovers** is used when other resources such as family, friends and NETS are unable to help with transportation.

9. What are some of the events that the SAC offers?

There are occasional field trips and other events scheduled in the evenings and on the weekends. We also host a dance with live entertainment on one Saturday

evening per month, 7:00 p.m. – 9:30 p.m. typically on the first Saturday of the month unless there is a conflict.